cid:image002.jpg@01D40701.7EA71D70

**Warranty Claim Form**

To be accompanied by valid Proof of Purchase

\***CUSTOMER DETAILS:**

|  |  |
| --- | --- |
| **\*Name: Swati**  **\*House Name or Number:** flat No.B-115 floor No.02  **Street Name or Number:**street No 5  **Area Name:  hardev puri**  **City & Pincode: delhi -110093**  **State: delhi**  **Landmark: K.D medical** | **\*Mobile No**: 9319242547  **\*Alternate Phone No: 9650161866** |
| **\*Email ID**:swatipanchal9212@gmail.com |

\***PRODUCT DETAILS:**

|  |  |  |
| --- | --- | --- |
| **Product Name / Model**: 207796\_20061518 | **Color**: cyan | *Please click the appropriate check-box:*  **Yes ☐With Mic**  **☐Without Mic** |

**\*Nature of Fault:** (*Please click the appropriate check-box):*

|  |
| --- |
| **yes☐ One side earphone / headphone not working**  **☐Both sides earphones / headphone not working**  **yes☐Mic not working**  **yes☐Volume button not working**  **yes☐Other:** |

**\*QUICK CHECKLIST:***(Please read below points related to the mandatory checks and warranty clauses)*

* **Please fill thisWarranty Claim Form properly by your contact details and Place it in the Courier Package along with your faulty product and copy the Proof of Purchase (VAT/GST Invoice Receipt / Bill / Sale Receipt).**
* **Retain your Courier / Speed Post Consignment Receipt containing the Shipment “Tracking Number”safely (This will help you to track the courier consignment status through the courier service website).**
* **The Brandeyes Customer Service Department will be the final determining authority for all potential warranty claims for service and replacement or same color preference (depending upon stock availability).**
* **Please note the warranty shall be void if the product has been opened or attended at any unauthorized service center or by any non-authored person.**
* **This warranty shall not apply to damages caused to the product by accident, lightening, ingress of water/moisture, exposure to caustic substances, fire, improper ventilation, dropping, mishandling or excessive shock or any external cause beyond Skullcandy’s control and/or any damage caused due to tampering of the product by an unauthorized agent.**
* **Brandeyes is not responsible for items lost in transit. For this reason, we advise exercise of caution by the Customer in choosing the right courier and for obtaining correct tracking number when shipping any package.**
* **Skullcandy regularly changes the models, colorways, and styles of its Products and cannot guarantee the availability of an exact replacement for any Product.**
* **If a replacement for the defective product is not in stock, Brandeyes reserves the right to replace the defective product with a similar product of approximately the same value (the same value mentioned in the VAT/GST invoice receipt/ paid value).**

**BRAND EYES DISTRIBUTORS PVT. LTD.**

**(Skullcandy Service Center)**

**B-2, Sector-4, Noida – 201301 (UP)**

**Customer CareNo.: 0120-4341341** *(Customer Care Timings: Monday to Friday, 10:00 AM to 4:00 PM)* **Warranty Information:**<https://www.skullcandy.in/customer-support-warranty-policy/>